



4100W – Technical Careers  
Lansing Community College  
P. O. Box 40010  
Lansing, Michigan 48901-7210  
Phone: (517) 483-1336 Fax: (517) 483-1320

October 29, 2018

#### LETTER OF RECOMMENDATION FOR MAUREEN MCCALLUM

To whom it may concern:

As a professor in the Computer Information Technologies program and advisor for the Information Technology Student Alliance (ITSA). It is an honor to offer my recommendation for my student, Maureen McCallum.

I have known and worked with Maureen for the past year and a half, both within the traditional classroom environment and within ITSA. As a student in my information technology ethics course, Maureen consistently demonstrated high attention to detail, critical thinking, and shared her insights and perspectives in a professional manner. However, it is her impressive work within ITSA in the past year that has defined Maureen's character and thus, the subject of this recommendation.

When she joined ITSA over a year ago, she joined as an active student, wanting to engage in the professional development opportunities we offered. She quickly assumed a leadership role, joining the previous leadership team. One of the challenges that exists within student organizations, especially at the community college level, are lulls in activity and swift, and often sudden, transitions in leadership as students graduate and accept job offers. In this case, Maureen joined the leadership as our previous ITSA leadership members made their own sudden transitions, with several projects in the queue, yet left unfinished.

Maureen faced these changes and challenges head-on and with professionalism. She picked up projects that had been set in motion by others, and kept the momentum going until each project reached completion. She took on the roles of not only president of the organization, but became recruiter, marketer, and social media manager for ITSA as well. She cultivated contacts in the Lansing I.T. community, organized and facilitated events driven to help her fellow CIT students develop as professionals. In the past semester, we have seen a revitalization in ITSA, with new students approaching and engaging in our events, and several stepping forward to join the leadership team.

As of this fall semester, Maureen had already finished the requirements for her degree and working towards her own professional transition. However, she has remained active with ITSA this semester as volunteer president, helping to onboard two of our newest officers, to train them for their roles, and to see our last projects to completion, giving the next generation a clean foundation from which to build upon, a vastly different onboarding experience than what she herself faced.

It has been an honor and privilege to work with Maureen all this time. She is a determined member of the IT community with the technical skills to match, and a strong, capable, and forward thinking leader. I strongly recommend Maureen.

With respect,

Brendan Fleishans  
Professor, Computer Information Technology – Applications  
Microsoft Certified Trainer, Microsoft Certified Expert  
[fleishab@lcc.edu](mailto:fleishab@lcc.edu)  
517-483-1352



To whom it may concern,

I am writing to highly recommend Maureen McCallum. I have had the opportunity to work with Maureen through Lansing Community College's Registered Student Organization (RSO), Information Technology Student Alliance (ITSA). For the past 2 years, I have served as an External Advisor and have watched Maureen thrive in her ITSA roles. She impresses me with her strong yet empathetic leadership skills, her critical thinking, and her passion for programming.

Maureen leads a busy RSO as the group's president. She has the important role of being the liaison between LCC faculty and staff, community members, industry partners, and students. She is well versed in Student Life protocol and is consistently detailed, as well as thorough in her work. She leads with strength but is also an empathetic leader, catering her leadership to various types of students. Maureen thrives even in stressful or adverse situations. She is a critical thinker who quickly identifies solutions.

I wholeheartedly recommend Maureen, as the combination of the highlighted attributes makes Maureen a valuable asset to any organization. She is highly skilled, well organized, a strong public speaker, and an adaptive team player. She is always willing to take on tasks in order to serve the group and is careful to follow protocol. ITSA is thankful, and proud, to have Maureen on our team; I believe she would be an excellent addition to yours, as well.

Please feel free to contact me at 517-367-8224 if you have any questions.

Sincerely,



Lisa Morgan

Education Partner Representative

Davenport University

[lisa.morgan@davenport.edu](mailto:lisa.morgan@davenport.edu)